

Your Privacy. Our Commitment.

Our privacy policy and what it means for you.

Every successful relationship is founded on trust

Mortgage Intelligence has grown to become Canada's largest and fastest growing mortgage brokerage firm by meeting our clients' needs with excellent mortgage solutions and personal relationships based on trust. We rely on our clients' trust to build our business, and we couldn't have grown without it. Integral to that trust is our strict adherence to the privacy protection of our clients. As a company, we are committed to maintaining the accuracy, confidentiality and security of the information you provide to us, and are guided by the following:

- We safeguard all your personal information. This includes the information you provide with each application, along with any credit information we obtain either from you or from any other organization with your consent;
- We employ a network of protective measures to protect this information against unauthorized access or use: including physical security, computer and electronic security, and destruction of information no longer needed. If we make use of any "third party" services, those firms are bound by legal contract to maintain high standards of protection;
- Mortgage Intelligence and our affiliates will only use this information for the purposes and in the ways you consent to in our Privacy Protections and Client Consent form, or as required or permitted by law. This includes:
 - arranging and/or renewing loans/mortgages; and
 - informing you of group creditor insurance for which Mortgage Intelligence or our affiliate is the group policy holder.
- We do not sell or share your information with other companies. Your personal information is not disclosed to third parties except when you consent on the Privacy Protections and Client Consent form, or as required or permitted by law.

- At any time, you may ask us to see any of your personal information that we have on file, and you may also change your consent at any time. Simply contact our Privacy Compliance Officer, who is dedicated to ensuring that your privacy and information are protected.

When you deal with Mortgage Intelligence, you are dealing with a firm that has "succeed with integrity" as one of its core values. This means handling your personal information with great care and respect. It also means offering you personalized service and responding to your needs. Our goal is to offer you informed advice and assist you with your mortgage needs, now and in the future.

Visit us at www.mortgageintelligence.ca for a complete copy of our Privacy Policy. While our Privacy Policy is set out herein, for presentation purposes aspects are slightly different than that posted on our web site.

We welcome any questions you may have about our privacy policy and procedures. All inquiries or concerns regarding personal information or privacy issues can be forwarded to:

Privacy Compliance Officer
Mortgage Intelligence Inc.
5280 Solar Drive, Suite 101
Mississauga, ON
L4W 5M8

If your inquiry is not resolved to your satisfaction, please contact: The President, Mortgage Intelligence Inc., at the above address. You can also contact:

The Privacy Commissioner
112 Kent St.
Ottawa, ON
K1A 1H3

or

Commission d'accès à l'information
575, St-Amable, Suite 1-10,
Quebec, PQ
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